

WARRANTY CLAIM FORM

General Information						
Dealer Code		Claim Date		Claim No.		
Type of Claim	<input type="checkbox"/> Standard Warranty <input type="checkbox"/> Parts Warranty <input type="checkbox"/> Extended <input type="checkbox"/> Non-Dealer Sale <input type="checkbox"/> Campaign <div style="text-align: right;">Campaign No. _____</div>					
Dealer Information			End User Information			
Dealer Name			Name			
Contact Name			Contact Name			
Contact Number			Contact Number			
Contact Email			Contact Email			
Address			Address			
City/State/Zip			City/State/Zip			
Country			Country			
Machine Information						
Model		Serial No.		Hour Meter		
Warranty Start Date		Date of Failure		Date of Repair		
Failure Information						
Describe: 1) Symptom/Customer Concern, 2) Problem/Failure, 3) Repairs/Correction, 4) Probable Cause, 5) Recommendations 1) 2) 3) 4) 5)						
Parts & Material						
Machine Status	✓ Check One: <input type="checkbox"/> Unit Down waiting parts. <input type="checkbox"/> Operational waiting parts <input type="checkbox"/> Repaired with stock part					
Item	Part Number (* Primary Part Causing Failure)	Name of Defective Part	Part Serial Number	QTY	Price each	Total Price
1						
2						
3						
4						
5						
					Total Parts	

SEE SECOND PAGE FOR SUPPORTING DOCUMENTATION

Please send this form to our warranty department at warranty@sinoboom.us



WARRANTY CLAIM FORM

Shop Work Order #

Picture of W.O.

Picture of Parts Invoice

Labor Hours	
Rate	\$85.00
Total	

Travel to:

Travel from:

Date:

Name (print)

Signature

Travel Hours	
Rate	\$85.00
Total	

Total

Pictures attached to claim on pg. 3?

I, the undersigned, certify to the best of my knowledge that the above statements are true and correct, that the parts in question do belong to the equipment described, and the reconditioning has been carried out.

SEE THIRD PAGE FOR REQUIRED SUPPORTING DOCUMENTATION

Failure to provide adequate pictures will result in delay of processing of claim

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SUPPORTING DOCUMENTATION REQUIRED - PAGE 2

Additional Failure Description Information:							
Insert Picture showing whole machine		Insert Picture Showing Machine Nameplate					
Insert Picture of Hour Meter		Insert Picture of Primary part causing failure					
Additional Pictures	<table border="1" style="width: 100%; height: 100px; border-collapse: collapse;"> <tr> <td style="width: 25%;"></td> <td style="width: 25%;"></td> <td style="width: 25%;"></td> <td style="width: 25%;"></td> </tr> </table>						
<div style="border: 1px solid black; width: 100%; height: 150px; margin: 10px auto;"></div>							

GUIDELINES:

- a. One related failure per claim. Machine must be registered for warranty.
- b. Primary part that caused the failure must be defined.
- c. Claim must be received within 15 days from the date of failure.

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INTERNAL FACTORY USE:

<i>Date Received:</i>		<i>Settled Date:</i>	
<i>Claim Reviewed By:</i>		<i>Claim Sent to:</i>	
<i>F.P Code</i>		<i>Claim Accepted/Rejected</i>	
<i>Fact. Ship Date</i>		<i>Responsible Area</i>	

<i>Claim Analyst Notes:</i>

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